

Global Blue Fast Refund service on HEL-TAL Tallink vessels

From June 2019, international travelers can receive a tax refund for Helsinki-Tallinn onboard purchase by using Global Blue Tax Refund. The service is currently available for non-EU passengers on Tallink Grupp's vessels Megastar, Star & Europa. The shoppers need to have permanent residence in a non-EU country (except Norway), or are within two weeks prior to the expiration of Finnish residence/ work permit.

1. At Tallink Shuttles – FORM

Feel free to shop, and if the purchase amount exceeds 40 EUR* you are qualified for a refund. Please ask the information desk or the shop staff for a Global Blue Tax Free Form. If you are a SHOP TAX FREE Card holder, present your card to the staff for automatic procedure. The onboard staff will calculate the refund amount, and process your purchase in a sealed bag.

**Different rules apply according to the origin of departure*

	HEL → TAL (FI rules apply)	TAL → HEL (EST rules apply)
Minimum Purchase Amount (MPA)	40,00 EUR	38,01 EUR
Receipt (single/multiple)	Single receipt has to be over the MPA value	Multiple receipts can be combined per day

2. At the Customs – STAMP

At the airport or port, go to the Customs desk and present your completed Tax Free Form, passport, receipts and sealed purchases to get a stamp on your form. Goods should be kept available for inspection, unused and with the original receipts. Stamping means export validation as proof of goods leaving EU and that is conducted by customs authorities or authorized 3rd party at exit points (e.g. airport departure hall).

3. At Global Blue Offices – CLAIM

There are 13 Refund Points including Helsinki Airport and Helsinki Downtown. For office-specific location, opening hours, refund limit, and handling fee, please see the link:

<https://www.globalblue.com/tax-free-shopping/finland>.

Present your completed & stamped Tax Free Form along with your passport to receive the refund in cash or to your credit card. The refund process can take as little as 2 days.

Alternatively, you can use the Global Blue mailbox at Customs offices, to send completed & stamped Tax Free form with receipts (service fee charged) to receive the tax refund later. For more information, please see <https://www.globalblue.com/tax-free-shopping/how-to-shop-tax-free>.

***For customer inquiry and more information:**

<http://www.globalblue.com/customer-services/contact-us>.

About Global Blue

Global Blue pioneered the concept of Tax Free Shopping 40 years ago, and has, since then, become the worldwide industry leader through continuous innovation. Global Blue enables international shoppers to claim up to 20% off their Tax Free Shopping eligible purchases, and to receive a seamless Payment and Dynamic Currency Conversion experience while abroad.

Global Blue connects all stakeholders involved in this journey by helping:

- *13 million international shoppers to have an easy and compliant Tax Free Shopping experience through multiple solutions adapted to their needs, and 16 million international travellers to pay in their home currency at the guaranteed best rate;*
- *307,000 leading luxury, fast fashion and department store brands to better understand shopper behaviour, and drive more traffic to their shops through cloud-based technology and an integrated Tax Free Shopping experience in-store;*
- *55 acquirers and 91,000 stores or hotels to manage cross-border transactions and reduce currency exchange risk;*
- *Multiple customs authorities to optimise the Tax Free Shopping experience thanks to Global Blue's digital expertise and cutting edge digital solutions.*

In 2018, Global Blue processed 36 million Tax Free Shopping transactions for a total value of €18.2 billion Sales in Store, and 28 million Payment & Dynamic Currency Conversion transactions for a total value of €4.4 billion Sales in Store.

Global Blue operates in 50 countries and has around 2,000 employees worldwide.

For more information, visit <http://www.globalblue.com/corporate/>

Twitter: <https://twitter.com/GlobalBlueGroup>

LinkedIn: <https://www.linkedin.com/company/global-blue>

